



## Twin Town Questions & Answers

Q: Can I have visitors? Yes. Visitation is on Thursdays from 5:30 p.m. - 7:30 p.m and Saturdays from 1 – 4 p.m.

Q: Can my dog visit? No and we do not allow therapy dogs either.

Q: Can I smoke? Cigarette smoking is in designated area (Client Courtyard)

Q Can I bring my phone? There is a no cellphone policy. There are 3 on-site phones for use that are available for use anytime after group meeting hours or are available if you have a pass from your assigned counselor to use a phone.

Q: Can I bring a computer? We don't allow computers or tablets unless authorized by your assigned counselor and or by management.

Q: Do you have televisions? We have 3 televisions at the facility that you can watch during down time.

Q: Can I bring a musical instrument? You can bring an accoustic guitar.

Q: What is the sleeping situation? At Twin Town we have 2 three-person rooms and 3 single-person rooms and 20 two-person rooms. Rooms are assigned case by case. Medical concerns may be a determining factor.

Q: Do you have laundry equipment? We have 3 washers and 3 dryers and free laundry soap.

Q: Can I bring my own snacks: Snack will be provided but you can bring your own non-perishable snacks that are small enough to fit in your room locker. There are also 2 vending machines and 3 vending machines with cold drinks. Diabetics can get their diabetic snacks from nursing staff. Any other dietary needs are determined by the nursing staff upon admission.

Q: When do we eat? Breakfast is at 7 AM, lunch is at noon and dinner is at 4:30 p.m.

Q: Can I leave the campus? Yes with staff supervision. You'll work with your counselor to determine what's appropriate. Examples include funeral services or appointments for legal appointments.

Q: Can I bring my own bedding? Yes, as long as they're new.