



## Meadow Creek Questions and Answers

**Question: Do you have visiting hours?** Yes. Tue 7-8:30 pm and either Sat or Sun 12:30 – 3 pm. We also have Family Education on Tuesday nights 5 and 6 pm – 5 is an opportunity for supporters to meet with MHP’s without the patient. I describe the content as ‘how addiction and mental health band together to ruin the patients life’, 6 is where they supporters join the patients for education on ‘how addiction affects the family.’ We also have the opportunity – if they do not get visitors that week – to utilize a device for a google meets visit for 15 min either Sat or Sun.

**Question: Do you allow dogs?** Not currently. Open to discussing the possibility of allowing therapy dogs.

**Question: Can I smoke?** Smoking is allowed outside only and during non-programming hours. Vaping is not allowed.

**Question: Can I bring my phone?** Yes. Cell phone use is subject to staff supervision, progress/engagement in treatment including group and individual session attendance.

**Question: Can I bring my computer?** Only if it’s needed for things like provider appointments or zoom court meetings.

**Question: Can I bring things like TVs, video games or musical instruments?** Personal televisions are not permitted but we have televisions on site for use during non-programming times. Video games are not permitted or any devise that is blue tooth capable. Musical instruments are allowed during certain times as long as they don’t disrupt others.

**Question: How many people to a room and how are roommates assigned?** Generally, there are 2 people in each room. We will work with you to accommodate any unique situations.

**Question: Do you have on-site laundry?** Yes and detergent is provided.

**Question: Can I bring snacks?** – You can bring your own snacks but we offer snacks as well. There are also vending machines.

**Question: What if I have dietary restrictions?** We are able to accommodate most dietary restrictions.

**Question: Can I leave the campus?** Generally, you can leave campus for things like court appearances, medical appointments or family funerals.